

# LRF

**Northamptonshire  
Strategic  
Coordination Centre**

**Date: 07/04/2020  
Issue 2**

## **Community Resilience Update**

### **Community Resilience Hub**

**Please make sure you add our email address to your safe senders list as we will be sending information to you on a regular basis which we don't want you to miss out on.**

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### **What is the LRF?**

The Local Resilience Forum is made up from key organisations across Northamptonshire such as, emergency services, health and local authorities who put in place plans under the Civil Contingencies Act 2004. These organisations are now operating within the strategic coordinating centre to respond to this pandemic. As part of this response, you as volunteers are our key links providing the vital support needed by our communities.



Our Community Resilience Hub led by Joanne Maddams (front)

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### **Thank you**

At the time of going to print, over 11,000 of you have now come forward to offer support to those in need across the county. You are all amazing, thank you.

Over 300 requests for help have been received and the teams are busy linking up those in need with those who can help. Thank you all.



With more volunteers than requests for help at the moment, not all volunteers are being asked to help out at the current time. We do expect demand to increase and ask our volunteers and voluntary groups to be patient as demand increases over the coming weeks. We value your support and expect to call on more of you soon. Thank you for your patience and continued support.

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# #NorthantsTogether Campaign

A new campaign called #NorthantsTogether was launched last week to help share local information and advice about COVID-19.

Across Northamptonshire, a wide range of organisations and individuals are working really hard to help our communities and keep people safe during the COVID-19 outbreak. Many of these organisations are using the shared hashtag #NorthantsTogether to demonstrate the scope of activity and support available across the county.

These organisations include health services, local councils, the police, the fire and rescue service, as well as care providers, community groups, voluntary and charitable organisations and education providers.

Our approach is to help our communities to link together locally. By using the shared hashtag #NorthantsTogether or by referring to it in our communications, it will make it easier for local people to identify local messages and discover what support and information is available in the county, and show how the vulnerable are being cared for. We know not everyone will have access to social media, so while we will use this as a hashtag for social media, it's a way of showing we are all working together to support Northants Together!

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**#NORTHANTS  
TOGETHER**

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You can get involved and help to join in with the campaign here. Attached is a file with some of the images so that you can support the campaign. We will be sharing more details so you can get involved with this campaign over coming weeks.

#NorthantsTogether

**THANK  
YOU!**

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**FOR DOING YOUR BIT.**  
You are playing an important part in supporting  
the county. You are our local heroes.

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Don't forget to use the hashtag #NorthantsTogether when showcasing all of the great work you are doing across the county to help people.

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## Hi-vis Distribution



The Lord Lieutenancy Fund has kindly donated hi-vis jackets for volunteers carrying out support in the community. This will mean our "pink army" will be highly visible to our residents and allow them to provide the vital services to support our communities.

To collect your hi-vis jacket, your borough or district council will email you the distribution venue details along with the timeslot in which you will be asked to collect them. When you collect your jacket, you will be checked against the list of volunteers that have registered and will need proof of ID (ie driving licence, passport, household bill).

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## Good News Story

Out in the county over the weekend, our volunteers have helped many residents including an elderly woman, who at 81 years old and living alone, was unable to leave home. She didn't know she needed to respond to the letter she had received from the Government and she reached out to us after not having had anything to eat for four days.

The Community Resilience Service quickly swung into action and arranged contact through the Red Cross who organised essential supplies, and helped to respond to the letter from Government to ensure she will receive a food box through the national service.

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## Voluntary Impact Northamptonshire

Voluntary Impact Northamptonshire are trying to gauge how the voluntary sector is coping through the COVID-19 crisis and is attempting to unlock any further capacity amongst organisations and groups.



We are encouraging organisations, primarily in Northampton, to complete a short survey, the results of which we are collating. The survey can be found here:

[https://esurv.org/online-survey.php?surveyID=MCIMNI\\_e2f30813](https://esurv.org/online-survey.php?surveyID=MCIMNI_e2f30813)

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## Northamptonshire Community Foundation

Northamptonshire Community Foundation launched the "Coronavirus Response and Recovery Fund" on Monday 30 March. In the first week it awarded nearly £100,000 of funding across 36 community projects, providing essential services and support across Northamptonshire.



This support covers food aid, shopping services, community transport to hospital appointments, medicine supplies, telephone and befriending support, care packages, online activities and educational services to children and families on a low income and mental health services; all critical support measures which are very much needed during this public health crisis.

We'll be getting more funds out each and every week to keep people safe and well during this time. Funding comes via a partnership with the National Emergencies Trust, donors, supporters and the general public.

All grants that have been awarded have been published on the NCF website and for further information on the appeal you can visit:

<http://www.ncf.uk.com/about-us/latest-news/help-raise-funds-for-our-coronavirus-response-and-recovery-fund>

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## Key Locality Specific Information

The Community Resilience Hub are working with fantastic local Community Resilience teams in the Boroughs and Districts, these are:

Corby	<a href="mailto:communityresilience@corby.gov.uk">communityresilience@corby.gov.uk</a>
Daventry	<a href="mailto:communityresilience@daventrydc.gov.uk">communityresilience@daventrydc.gov.uk</a>
East Northants	<a href="mailto:communitydevelopment@east-northamptonshire.gov.uk">communitydevelopment@east-northamptonshire.gov.uk</a>
Kettering	<a href="mailto:communities@kettering.gov.uk">communities@kettering.gov.uk</a>
Northampton	<a href="mailto:forums@northampton.gov.uk">forums@northampton.gov.uk</a>
South Northants	<a href="mailto:healthy.communities@southnorthants.gov.uk">healthy.communities@southnorthants.gov.uk</a>
Wellingborough	<a href="mailto:communitysupport@wellingborough.gov.uk">communitysupport@wellingborough.gov.uk</a>

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## Support Line

### Our support line is live!

There are a large number of people across Northamptonshire who are currently in isolation for various reasons. These include individuals displaying symptoms of Coronavirus and those with existing health conditions, those who are pregnant or those aged 70 and above.

Those requiring help are asked to call the support line on the following number:

**0300 126 1000 (option 5)**

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## Key Public Messaging (National and Local)

### CORONAVIRUS ADVICE

For most people, Coronavirus (COVID-19) will be a mild infection. If you live alone and you have symptoms of coronavirus illness (a new continuous cough and/ or high temperature), however mild, stay at home for **7 days** from when your symptoms started.

If you live with others, anyone who develops symptoms in your household must stay at home for 7 days – and **everyone else in the household who remains well must stay at home and not leave the house for 14 days**. The 14-day period starts from the day when the first person in the house became ill.

Do not go to a GP surgery, pharmacy or hospital. You do not need to contact 111 to tell them you're staying at home. For more information about when to call 111 and advice about staying at home [click here](#).

From Monday 23 March 2020, the Government requires everyone to stay at home, except for very limited purposes. The Government is closing non-essential shops and community spaces and stopping all gatherings of more than two people in public. Every citizen must comply with these new measures and the relevant authorities, including the police, will be given the powers to enforce them – including through fines and dispersing gatherings. [Full details are available here](#).

### **Social distancing**

All members of the public should remain at home unless absolutely necessary (for essential food supplies, medical care, essential work or one form of exercise per day but not in a group). Full details are available [here](#). Those who are over 70, have underlying health conditions or are pregnant are advised to be particularly stringent in following social distancing measures.

### **Shielding**

Those who are extremely vulnerable (have organ transplants, specific cancers, severe respiratory diseases, have genetic conditions that increase risk of infection, are on immunosuppression therapies that significantly increase risk of infection or are pregnant with an underlying heart condition) to remain home at all times and avoid face-to-face contact.

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## **Staying Social:**

### **Regular social media (all partners)**



Please regularly retweet:

<https://twitter.com/NHSEngland> NHS England

[https://twitter.com/PHE\\_uk](https://twitter.com/PHE_uk) Public Health England

<https://twitter.com/mycountycouncil> - Northamptonshire County Council

<https://twitter.com/NorthantsEPTeam> - Northamptonshire Emergencies

### **Other accounts to keep an eye on and retweet as necessary:**

#### **Health**

<https://twitter.com/NorthantsPH> - Northamptonshire Public health

<https://twitter.com/NHSNene> - Northants CCGs

<https://twitter.com/NHSCorby> - Corby CCGs

<https://twitter.com/NHFTNHS> - NHFT

<https://twitter.com/KettGeneral> - Kettering General Hospital

<https://twitter.com/NGHnhstrust> - Northampton General Hospital

**Borough & District Councils**

<https://twitter.com/KetteringBC> - Kettering Borough Council

<https://twitter.com/DaentryDC> - Daventry District Council

<https://twitter.com/NorthamptonBC> - Northampton Borough Council

<https://twitter.com/CorbyBC> - Corby Borough Council

<https://twitter.com/SNorthantsC> - South Northants Council

<https://twitter.com/ENCouncil> - East Northants Council

<https://twitter.com/BCWboro> - Wellingborough Council

**Police/Fire/EMAS**

<https://twitter.com/NorthantsPolice>

<https://twitter.com/northantsfire>

<https://twitter.com/EMASNHSTrust>